



## CLOUD SOLUTIONS

# Successfully Transition from Skype for Business Online to Teams

**W**e have been helping organizations migrate to Office 365 to leverage its capabilities – such as Skype for Business Online and Microsoft Teams – since before its public launch. Along the way, we’ve developed ways to overcome issues you might not even imagine until you encounter them first hand. From large organizations with legacy telephony platforms to smaller teams with bandwidth constraints, we can help.

Get started on planning your transition from Skype for Business Online to Microsoft Teams today and begin using the power of the cloud for telephony and conferencing. As a Microsoft Gold Communications Partner and a launch partner for new meetings and voice services in Office 365, we have the proven experience to deliver success with Microsoft’s phone system and audio conferencing features.

### WHAT IS IT?

The goal of this engagement is to provide you with a roadmap and journey for your migration from

Skype for Business Online to Microsoft Teams. We will assess the current infrastructure, examine use cases, and identify any potential roadblocks in order to achieve the desired end state of migrating to Microsoft Teams.

The scope of the Skype for Business Online to Microsoft Teams Migration planning engagement is to perform a detailed analysis of your current environment, including user personas, networking, and workloads. The objective is to jointly create a customized, prioritized, and actionable transition approach to move users from Skype for Business Online to fully utilizing Microsoft Teams for all workloads.

#### Deliverables

- Pre-engagement questionnaire
- Environment assessment questionnaire
- Findings and recommendations report
- Close-out presentation

## Skype for Business Online to Teams Upgrade Planning Offer

Engagement Duration	5 days
Microsoft Funding Incentive	Deployment Planning Service Days
Pre-Engagement Questionnaire	✓
Envisioning Workshop	✓
Demo	✓
Infrastructure/Network Planning	✓
Voice and Meetings Assessment	✓
Persona Analysis	✓
Findings Report	✓
Rooms and Devices	✓
Detailed Voice Planning	✓
<b>Optional Offer Add-ons</b>	
Network Assessment <sup>1</sup>	10 - 20 Days
Direct Routing Pilot <sup>2</sup>	25 Days

<sup>1</sup> Additional scoping is required to determine the total number of sites for the network assessment.

<sup>2</sup> Once hardware and software profiles are confirmed, we will generate official quotes.

## OPTIONAL ADD-ONS

### Network Assessment

Understand voice, video, and application sharing network performance by executing the following simulations:

- Source site to destination site testing (site-to-site)
- Source site to Office 365 testing (site-to-cloud)
- Wired LAN connection at the source site(s)
- Wireless (Wi-Fi) connection at the source site(s)

Deliverable:

- Detailed network assessment analysis report

### Direct Routing Pilot

Complete the analysis and execute a Microsoft Teams Direct Routing Phone System pilot according to best practices to achieve the optimal user experience.

- Configure device management software
- Configure IP phones
- Install AudioCodes SBCs to support on-premises PSTN connectivity
- Integrate the AudioCodes SBCs with PSTN or IP-PBX
- Migrate pilot users
- Review performance trends and business pilot feedback

Deliverables:

- Solution design document
- Direct routing test matrix
- Executive and service performance summary

